



Blanchfield

Army Community Hospital

Pharmacy Services



*Providing the right
medications for optimal
health and wellness*

BACH Pharmacy Information

Main Outpatient Pharmacy

650 Joel Drive (270-798-8075/8076);
Mon-Wed, Fri 8 a.m. to 4 p.m., Thur 9 a.m.
to 4 p.m.

*Open to all beneficiary categories

Town Center Pharmacy

Bldg 98, Michigan Ave (798-8075)
Mon-Wed, Fri 8 a.m. to 6 p.m., Thur 9 a.m.
to 6 p.m., Sat 8 a.m. to 4 p.m., DONSA 8
a.m. to 5 p.m.

*Open to all beneficiary categories

LaPointe Pharmacy

Bldg 5979 Desert Storm Ave (270-412-
7455); Mon-Fri 7:45 a.m. to 4 p.m.

* Available only to active duty

Byrd Pharmacy

Bldg 7973 Thunder Blvd (270-461-1145);
Mon-Fri 8 a.m. to 4 p.m.

*Available only to patients seen at Byrd

Screaming Eagle Pharmacy

647 Dunlop Lane, Suite 301, Clarksville, TN
37040; Mon-Wed, Fri 7:30 a.m. to 3:30
p.m.; Thur 8:30 a.m. to 3:30 p.m.

*Available only to patients seen at SEMH

***All pharmacies are closed on federal
holidays. Last ticket is drawn 15
minutes before pharmacy closes.***

Frequently asked Questions

Q: How can my network provider send electronic prescriptions (eRX) to BACH pharmacies?

A: BACH pharmacy's eRX address is: [DoD Fort Campbell ePhcy 98 Michigan Ave. FT. Campbell, Ky 42223](#)

Patients MUST get a handwritten prescription for controlled medications.

NOTE: eRx are filled upon patient request. Bring a list of all medications you want filled to one of our Pharmacies. It will make your visit faster.

Q: How do I request refills?

A: BACH Pharmacy asks patients to request refills two (2) business days in advance through TRICARE online (www.TRICAREonline.com) or by telephone at 270-798-DRUG (3784). Refills may be picked up at Town Center or Byrd pharmacies.

NOTE: When your doctor *extends* an existing prescription, it is a NEW prescription—even if you have been taking it and there are no changes.

Q: Can I email or call ahead to have my prescription filled in advance?

A: Patients can activate new medications at least one business day in advance by calling 270-798-8074/8075/8076 or TRICARE online Secure Messaging. <https://app.tolsecuremessaging.com/>

Q: What can I do if my medication is lost, stolen or runs out before I can see my provider?

A: Explain your situation to a pharmacy representative. In certain situations, an early refill or gap fill may be authorized to prevent breaks in therapy.

Q: Who gets priority at BACH pharmacies?

A: All new medication requests are processed using drop-off and return. Lobby waiting is restricted to patients whose medications are ready for pick-up (they've used the drop off program or have called in refills using TRICARE online/270-798-DRUG are provided the FASTEST service.

Drop off and return keeps you safe while we process new medication requests.

Q: I have active refills at another Military Treatment Facility or retail pharmacy. Can I transfer them to BACH?

A: Yes! Active refills can be transferred from other pharmacies within 3-4 business days. We can only transfer prescriptions for drugs on the BACH formulary. Bring your prescription bottle or label to any BACH pharmacy.

Q: Can I pick up medications for another person?

A: Yes. You will need their NON-EXPIRED military ID card or an image (front and back). Children under 10 are exempt.

Q: What medications are available (formulary) at BACH pharmacies?

A: The BACH formulary can be found online at: <https://blanchfield.amedd.army.mil/Healthcare-Services/Pharmacy/> TRICARE quantity limits and restrictions are available at <https://www.express-scripts.com/static/formularySearch/2.9.5/#/formularySearch/drugSearch>.

Q: Do BACH pharmacies offer over-the-counter (OTC) medications?

A: BACH pharmacies offer a limited OTC dispensing program. Product selection varies based on current symptoms, patient age and individual health considerations. Patients will be asked to complete a self-care screening form at the pharmacy.

Q: How can I drop off my request and return later?

A: **Drop-off** a new medication request at the pharmacy site most appropriate for you. Make sure to let us know exactly what you need—then you are free to go.

Upon return, you will receive an **“R”=ready** ticket. Same day pickup is available until 1:30 p.m. at most sites. Requests after 1:30 p.m. are ready the next business day after 10 a.m. Pharmacy holds prefilled medication requests for 14 calendar days.

Q: Does BACH accept unwanted medications?

A: Yes. There are blue disposal bins at Main and Town Center pharmacies.